

18-D-01994

s 9(2)(a)

New Zealand Taxpayers' Union

s 9(2)(a)

Dear s 9(2)(a)

Thank you for your email of 18 September 2018 requesting under the Official Information Act 1982 (the Act):

We request the following information for the 2017/18 financial year:

- 1. The total amount spent by the Ministry on hold music. Please ensure to disclose any subscription fees, licensing fees, and any one-off/recurring payments made to the Ministry's service provider(s).*
- 2. The name of the service provider(s) engaged by the Ministry to provide hold music.*
- 3. The full playlist of songs which are used as hold music.*

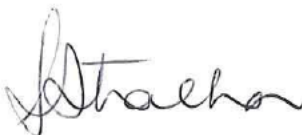
We have considered your request under the Act, and can advise as follows:

1. There is no specific charge for the hold music, as it is part of a package from our telephony service provider.
2. The service provider is Dimension Data NZ.
3. We are declining your request for the full playlist of songs under section 18(g) of the Act, as it is not held by the Ministry for the Environment.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact us.

Yours sincerely



Jane Strachan
Director, Legal and Procurement

